

## **Terms and Conditions for FotoFinder Academy Events 2026**

### **1. General Provisions**

These Terms and Conditions apply to all registrations for and participation in FotoFinder Academy events hosted by FotoFinder Systems GmbH, hereinafter referred to as the “Organizer”. The Academy events are intended exclusively for healthcare professionals and business customers.

All contractual agreements regarding participation in FotoFinder Academy events must be made in text or written form. Upon conclusion of the contract, the information provided in the registration form, event brochure and/or on the website [fotofinder.com](http://fotofinder.com), together with these Terms and Conditions, shall apply.

### **2. Registration**

Registrations are binding. The contract for participation in a FotoFinder Academy event is concluded once the participant has received a registration confirmation from the Organizer.

The Organizer reserves the right to reject registrations if the event is fully booked, if the participant does not meet the stated participation requirements, or if participation cannot reasonably be expected for organizational or legal reasons.

Tickets are issued to a specific registered participant. Registrations are therefore personalized and non-transferable.

### **3. Participation Fees and Included Services**

All stated fees include statutory value added tax, unless expressly stated otherwise.

Unless otherwise specified, the participation fee includes attendance at the event and access to seminar materials. Soft drinks, refreshments during coffee breaks and lunch are also included. Further services included in the workshop package, if any, are listed in the respective event brochure, registration form or on the event website.

Travel, accommodation and any other personal expenses are not included unless expressly stated.

### **4. Payment Deadline**

The participation fee, including VAT, is due for payment within 10 days of receipt of the invoice without deduction, unless a different payment deadline is stated on the invoice.

The Organizer is entitled to exclude participants from the event if the participation fee is not paid within the payment period.

### **5. Cancellation by the Participant**

Cancellations must be made in text or written form.

Participants may cancel their registration free of charge up to **30 days before the event date**.

For cancellations received **between 29 and 14 days before the event date**, **50% of the participation fee** will be charged.

For cancellations received **less than 14 days before the event date**, in case of no-show or if the participant leaves the event early, the **full participation fee** will be charged.

As tickets are issued to a specific registered participant, registrations are personalized and non-transferable. The nomination of a substitute participant is excluded.

Any refunds due following a valid cancellation may take up to **14 days** to be processed after confirmation of the cancellation and receipt of all necessary payment details.

## **6. Cancellation or Postponement by the Organizer**

The Organizer reserves the right to cancel an event up to 21 days before the event date if the minimum number of participants is not reached.

The Organizer also reserves the right to cancel or postpone an event at any time before the start of the event for organizational reasons, due to legal requirements, illness of speakers, technical issues, force majeure or other circumstances beyond the Organizer's reasonable control.

If the Organizer cancels the event, participation fees already paid will be refunded. Refunds may take up to **14 days** to be processed after confirmation of the cancellation and receipt of all necessary payment details.

If an alternative date is offered and the participant chooses to attend on the new date, the participation fee may be transferred to the new date.

The Organizer shall not be liable for any costs incurred by the participant as a result of cancellation or postponement, including but not limited to travel expenses, accommodation costs or loss of earnings.

## **7. Event Content and Changes**

The Organizer reserves the right to make reasonable changes to the event schedule, speakers, format, content and teaching units, provided that the overall character and purpose of the event remain unaffected.

The Organizer assumes no liability for the content of presentations or accompanying working documents unless damage is caused by intentional or grossly negligent conduct on the part of the Organizer or one of its legal representatives or vicarious agents.

## **8. Seminar Materials and Copyright**

Seminar materials provided to participants are protected by copyright. They may not be reproduced, distributed, published, made available to third parties or used commercially, either in whole or in part, without the prior written consent of the Organizer and, where applicable, the respective speakers or authors.

The Organizer does not guarantee the topicality, accuracy or completeness of the information and data provided in the documentation, during the events or on the Organizer's website, unless otherwise required by law.

## **9. Arrival and Shuttle Services**

Travel to and from the event location is not included in the participation fee.

Any shuttle services offered by the Organizer, for example between an airport, railway station, hotel or event venue, are voluntary services and are subject to availability. There is no entitlement to shuttle services unless expressly confirmed by the Organizer.

If the Organizer confirms a shuttle reservation, the participant is responsible for arriving on time at the specified departure point.

## **10. Liability**

The Organizer shall be liable for damages only in accordance with statutory provisions and subject to the following limitations.

The Organizer shall be liable without limitation for damages resulting from injury to life, body or health, as well as for damages caused intentionally or through gross negligence by the Organizer, its legal representatives or vicarious agents. The Organizer shall also be liable without limitation for damages resulting from the breach of a guarantee given by the Organizer or from fraudulently concealed defects.

In cases of slightly negligent breach of essential contractual obligations, the Organizer's liability shall be limited to foreseeable damages typical for this type of contract.

Essential contractual obligations are obligations whose fulfilment is necessary for the proper performance of the contract and on whose compliance the contractual partner may regularly rely.

Any further claims for damages are excluded. The provisions of the German Product Liability Act shall remain unaffected.

The above limitations of liability shall also apply in favour of the Organizer's legal representatives and vicarious agents if claims are asserted directly against them.

## **11. Data Protection**

The Organizer processes personal data of participants for the purpose of organizing, conducting and following up on the event. Further information on the processing of personal data can be found in the Organizer's privacy policy available on [fotofinder.com](https://www.fotofinder.com).

## **12. Photo and Video Recordings**

Photos and/or videos may be taken during FotoFinder Academy events for documentation, marketing and communication purposes. Where required by law, participants will be informed separately and consent will be obtained.

Participants who do not wish to appear in photo or video material should inform the Organizer before or at the beginning of the event.

## **13. Certificates and Continuing Education Credits**

If certificates of attendance, training certificates or continuing education credits are offered for an event, they will only be issued if the participant fulfils the applicable requirements, such as full attendance or successful completion of required course elements.

The Organizer does not guarantee recognition of certificates or credits by third parties, professional associations or authorities unless expressly stated.

## **14. Governing Law and Place of Jurisdiction**

Contracts concluded with the Organizer are subject to the laws of the Federal Republic of Germany, excluding the United Nations Convention on Contracts for the International Sale of Goods.

Where legally permissible, the place of jurisdiction shall be the competent local court of Eggenfelden, Germany. The place of performance shall be Bad Birnbach, Germany.

## **15. Final Provisions**

Should individual provisions of these Terms and Conditions be or become invalid, this shall not affect the validity of the remaining provisions.

In the event of discrepancies between different language versions of these Terms and Conditions, the English version shall prevail, unless otherwise expressly agreed.

Bad Birnbach, 2026

FotoFinder Systems GmbH